# ICT Technical Support



# **Computer Requirements**



Below details the minimum specifications for computing requirements for Distance Ed. Additional recommendations are also listed to improve your digital learning experience.

# **Operating System**

Microsoft Windows 7, 8 or 10 required (64 bit version recommended)
Apple Mac OS X - 10.9 Mavericks, 10.10 Yosemite, 10.11 El Capitan or later version

#### Memory (RAM)

4GB RAM minimum (8+GB Recommended)

## Storage

60GB Hard Disk Drive minimum (120+GB Recommended) Solid state drives are better but not essential

# **Optical Drive**

DVD-ROM drive - Can be internal drive or an external USB DVD drive. Recordable versions are available if you want to backup data to DVD Disc.

#### Screen

Any monitor or laptop screen that support 1280 pixels wide resolution or above.

#### Headset

USB headset (headphones and microphone) Simple lower cost units are fine. Eg. Logitech H340 \*Surround Sound Gaming Headsets are not compatible and work work. Noise cancelling feature provides clearly communication.

#### **USB Ports**

Recommend several USB ports or you may require a USB hub. (Powered version better)

### **USB Memory Stick / Hard Drive**

These are quick easy low cost devices to backup your data.

#### **Printer / Scanner / Multifunction Device** (Scan and print in same device)

USB or Networked devices are ideal.

Scanner to scan documents or photos etc.

#### Printer:

Inkjet Printer option - Low cost to buy initally, good photo printing, ink is expensive for small cartridges, print nozzles can clog if not regularly used.

Laser Printer option - Initial cost is higher, toner is a lot bigger cartridge so more prints before replacing, no issue with nozzles. (Can get black only or colour versions)

#### **Internet connection**

Good quality broadband connection is preferred. (Make sure you have internet security/antivirus installed)

#### Telephone

Landline - you can dial in for audio conferencing. (optional)

Headsets, splitters to connect two headsets and speaker phone options are available for specific phones.

\*For most up to date options available to you, consult your phone provider company